Paul McNamara has been with Navigators since 1988. Mr. McNamara has 24 years of experience in the marine industry handling Marine Liability, Primary Protection & Indemnity, Terminal Operators, Blue Water Hull, Ocean Marine Cargo, Craft, Transport, Offshore Energy and Aviation claims. He is a graduate of the College of Staten Island (B.A., Business Management) and is a member of the American Institute of Marine Underwriters, Resident Associate of Average Adjusters of the United States, and the Marine Recovery Forum.

Julie Bowen Inza has been at Navigators since September 1997. Before Navigators, Julie was a claims adjuster handling asbestosis claims for Worldwide Services, a division of Aon. She has 16 years experience handling Marine Liability, Excess Liability and Energy claims. She has also been an adjuster handling Worker’s Compensation claims in California from 1993-1995 before moving back to Texas. Julie is a graduate of Sam Houston State University with a degree in Business Administration, majoring in International Business. She also holds a Texas, Louisiana and Florida adjusters licenses.
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Dawn Brunet joined Navigators in February 1988. Her Navigators’ career began with the Administration team during which time she developed an interest in marine claims. In 2001, when the opportunity presented itself, Dawn joined the claims department. She remains a senior member of the marine cargo claims department.

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Cecilia Campos is a Senior Claims Specialist for Navigators’ Marine Division with relevant international experience in marine insurance and shipping. Cecilia worked previously as a cargo adjuster for MSI and Sompo. Besides her legal training in Colombia and London, Cecilia has earned the designations of CPCU, AMIM, ARM, and Are.

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Ted joined Navigators in 2013 as a Senior Complex Marine Claim Adjuster responsible for the administration of blue water hull & machinery, P&I, and marine general liability claims. Ted is based in the Philadelphia office. Prior to Navigators, Ted was employed with Allianz Global Corporate & Specialty/Fireman’s Fund Insurance Company in 2004 as the Hull & Marine Liability Claims Technical Director, responsible for the development and implementation of the claim administration and litigation management strategy and competencies for Allianz’s hull & machinery, protection & indemnity, and marine liability lines of business. He was responsible for the investigation, management and resolution of commercial hull & marine liabilities claims in North America. He holds an A.A. degree in Liberal Arts and Physical Science from Pierce College, and a B.A. in English/Journalism from LaSalle University. He is a Resident Associate Member of The Average Adjusters Association of the United States and Canada, a Member of the National Cargo Security Council, The Ports of Philadelphia Maritime Society, and The Marine Insurance Claims Association.

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Deborah Lester has been with Navigators since 1997. She has over 30 years of experience in Marine claims and has served in various claims positions at Travelers, Frank B. Hall and Marsh. As a Senior Claims Representative she handles all Marine Liabilities, Pilot’s License Defense, Primary and Excess Protection & Indemnity, Cargo, Craft and Hull claims. She attended the University of Hawaii and is a member of the Marine Insurance Association of Seattle and the Puget Sound Marine Claims Association.

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Pat joined Navigators in October 2004. She currently handles onshore energy, construction and operational engineering claims. Pat has been working within the insurance industry since 1980. She began her adjusting career as a broker with Southern Marine &Aviation underwriters. She worked at Americas Insurance Company as an underwriter in 1995. She also worked at Houston Casualty Company handling onshore/offshore marine and energy claims.

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Richard Kladerman has been at Navigators since May 2011, prior thereto Mr. Kladerman was a Senior Litigation Claims Specialist for Ace Insurance from May 2006 through May 2011. He has almost 8 years experience handling Admiralty/Maritime (Commercial Marine) claims and a total of 20 years casualty claims experience. He has served at various positions previously for York Claims Services, Gallagher-Bassett, Travelers and Empire Insurance. He is a graduate of Brooklyn College with a Bachelor of Science degree, while majoring in Broadcast Journalism.
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Elizabeth Schroeder has been with Navigators since January 2014. Ms. Schroeder has over 16 years experience in maritime and admiralty law and marine claims handling. She has served as a paralegal for various maritime law firms and as a complex marine liability claims adjuster for Starr Marine before joining Navigators. Ms. Schroeder holds a paralegal degree and is a licensed adjuster in Alabama, Connecticut, Florida, Georgia, Louisiana, Mississippi, North Carolina, South Carolina, Texas, and Washington. She actively serves as First Mate for the Houston Mariners Club and is a member of the planning committee for the Houston Marine Insurance Seminar.

John Wanjuki  
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John Wanjuki joined Navigators Insurance Company in August 2013. He is the Inland Marine Senior Claims Adjuster with the responsibility of handling and settling the Inland Marine claims which include Property, Builders Risk, transportation, Warehouse Legal Liability, Contractors Equipment, and Railroad Rolling Stock. John has been working in the insurance industry for the last 25 years. He has held several positions throughout his career as an adjuster, supervisor and manager positions at previous insurance companies. He recently joined us from AIG where he worked as a Senior Claims Analyst in the Global claims High Severity Claims Department. John has a BA in Management and also holds a Masters of Business Administration (MBA) Degree from Fairleigh Dickenson University.

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Tammy Zapoli joined Navigators in June of 2007. She currently works in the Houston office handling Marine and Energy Claims. She started her claims career in 1987 with Petroleum Marine Insurance, where she worked for 7 years, also handling Marine and Energy claims. She spent an additional 7 years working for Bowen, Miclette and Britt handling WC, Auto, General Liability and Property claims. She also worked for 3 years at AON handling loss summary reports. Tammy has worked in the Insurance Industry for 26 years. Currently she holds Texas, Louisiana and Florida adjusters licenses.